



**March 28, 2019**

### **Main Street Strollers Press Release on new Walt Disney World Stroller Policies**

As many are aware, today The Walt Disney Company updated Property Rules for the Walt Disney World Resort & Disneyland, CA parks. Many concerned families have reached out regarding the prohibited items list, which has been updated with the new terminology below:

*NOTE: Effective May 1, 2019, strollers that are greater than 31" (79cm) in width and 52" (132cm) in length will be prohibited. Stroller wagons will also be prohibited.*

Due to the nature of legal matters and the contradicting information we received earlier this week, we have been doing our diligence to our customers by following up directly with The Walt Disney Company to confirm if the Keenz 7S Stroller will be affected by the new rules. After exhausting all avenues, we have confirmed that it is indeed true that the Keenz 7S Stroller will not be allowed in Walt Disney World parks.

With this new prohibition in place, I know it brings many questions from our existing and future customers. Main Street Strollers will continue to offer the rental of the Keenz 7S Strollers - business as usual. It should be noted that Universal Orlando, Sea World Orlando, as well as all other Orlando, FL attractions continue to allow the Keenz 7S Strollers to be enjoyed by families.

#### **If you have a rental with us BEFORE May 1, 2019**

- You are still allowed to use your Keenz 7S Stroller rental in the Walt Disney World Resort with no issue.

#### **If you have a rental with us AFTER May 1, 2019:**

- You may email us at [reservations@mainstreetstrollers.com](mailto:reservations@mainstreetstrollers.com) to change your reservation for another stroller product we offer - Britax Single or Double strollers.
- You may keep your Keenz 7S Stroller rental knowing that you can use it at Universal Orlando, Sea World Orlando, & all other attractions EXCEPT Walt Disney World parks.
- You may email us at [reservations@mainstreetstrollers.com](mailto:reservations@mainstreetstrollers.com) to request a cancellation of your order for a full refund.

To everyone that has been asking and reaching out - we are so grateful for your support. We want to assure you all that we are as dedicated as ever to bringing a better stroller rental experience to every family that comes to enjoy their vacation. Although the news is a bit disappointing (I know my two boys will personally miss using our Keenz 7S Stroller at the Walt Disney World parks), we'll still rock the Keenz 7S in Universal & Sea World!

We hope that if you were renting a Keenz specifically for Walt Disney World use that you will consider using our services for a single or double stroller rental. We are a family owned and operated company that focuses on family, customer experience, and great products.

As we like to say at Main Street Strollers: "Better Strollers. Better Service. Better Vacations"

P.S. - If you are disappointed with the new rules, we encourage you to reach out to Disney on the various platforms below. Disney is a place intended to be enjoyed by all families, and we know how special the Keenz is to allow all families to enjoy the parks.

Sincerely,

Mark



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Owner/CEO

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